



## Case study pro-forma

<b>Case Study Title</b>	Engagement work for The Carmarthenshire Environment Partnership as part of the development of the Partnership for the future.
<b>Partner Organisation (s)</b>	Citizens Panel - representative group of Residents of Carmarthenshire, Citizens Panel Editorial Group, Carmarthenshire County Council, Dyfed Powys Police, Hywel Dda Health Board,
<b>Key words</b>	Carmarthenshire residents, service users, climate change, environmentally sustainable, survey, citizens panel

### 1. Brief Introduction

The work that I undertake within my job, encouraging community engagement for sustainable development and raising awareness and highlighting the impacts to climate change play a major part. It is important to reach those groups that I would not normally engage with to gain their perspective and to be able to feed their views into this work.

### 2. Details of the issue addressed

Feedback from the mid-term stage 1 evaluation undertaken as part of the evaluation process for the ESF funded role of Environment Partnership Development Officer, suggested that it was important to further engage with communities to identify the priorities for the forward work programme and development of the Partnership for the future.

### 3. Actions/approach taken

The Citizens Panel surveys are undertaken 3 times a year on a themed basis and the Panel membership consists of approximately 700 resident representatives within Carmarthenshire. This is about 1% of the overall population within the County. Three multiple choice questions were placed in the Citizens Panel survey from suggestions provided from the Environment Partnership Forum following the recommendations from the stage one evaluation. The Citizen Panel Survey was sent out in July 2013 and indicative responses were received by mid August 2013. These indicative results were fed back to the Partnership Forum via email and at a workshop session in September 2013, via the Community Challenge Newsletter and the local press. Results for the overall Citizens Panel Survey were sent out to the Citizens Panel in September 2013. Further detailed results are not expected until the end of November 2013 and these will then be scheduled for further discussion at the Environment Partnership at their meeting in December 2013 and wider circulation of these details will be sent to the Citizens Panel at the time of their next newsletter and survey in the Spring 2014.

### 4. Benefits such as: improvements to service, improved dialogue about funding and service planning between third sector organisations and local authorities, in-kind support arrangements etc

Data and priority areas in connection to the three questions have been logged and will help inform the priority areas of development of the Environment Partnership for the rest of the ESF funding term.



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## 5. Sustaining and or building on the benefits realised

One of many key messages arising from this work is the importance of feedback. The Environment Partnership stressed this message to the Citizens Panel steering Group. Whilst we have already received indicative findings and fed these back to the Environment Partnership Forum and initial results have also been provided to the Citizens Panel, more detailed data analysis will be provided later in the year from the Citizen Panel Steering Group to the Citizen Panel and those who took part in the survey.

## 6. How do you feel the approach met the National Principles for Public Engagement in Wales?

It was important to reflect The Principles during this piece of work and I feel that every step has been planned to reflect the messages incorporated in the Principles.

## 7. How would you rate your approach to the project against the National Principles for Public Engagement in Wales?

### Evaluation

1 = very poor: 2 = poor: 3 = average: 4 = good: 5 = excellent

Principle	Evaluation
Engagement is effectively designed to make a difference	3
Encourage and enable everyone affected to be involved, if they so choose	4
Engagement is planned and delivered in a timely and appropriate way	4
Work with relevant partner organisations	4
The information provided will be jargon free, appropriate and understandable	3
Make it easier for people to take part	3
Enable people to take part effectively	4
Engagement is given the right resources and support to be effective	3
People are told the impact of their contribution	4
Learn and share lessons to improve the process of engagement	2

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