



Case study pro-forma

Case Study Title	Isle of Anglesey Single Integrated Plan ('Our Island – Our Future')
Partner Organisation (s)	Local Service Board (LSB) – Betsi Cadwaladr University Health Board, Bangor University, Coleg Menai, Medrwn Môn, One Voice Wales, North Wales Police, North Wales Fire and Rescue, Environment Agency Wales, Welsh Government

1. Brief Introduction

The plan sets out Anglesey's vision and the work that needs to be done for the future of the Island (2012-2025).

2. Details of the issue addressed

On Anglesey, key partners are represented on the Local Service Board (LSB) and are committed to improving the quality of life on the Island. Creating the Single Integrated Plan has been a joint effort and has involved integrating four key plans (Community Strategy, Health, Social Care and Wellbeing Strategy, Children and Young People's Plan and the Community Safety Plan). This new streamlined way of working will identify outcomes we want to achieve and will make a positive impact upon the lives of people living on Anglesey.

3. Actions/approach taken

In February 2012, the County Council commissioned a Residents' Survey that provided valuable input into the process on what the residents felt were the most important factors in making Anglesey a good place to live. They were:

- health services
- low crime levels
- education facilities
- support for older people
- jobs and job prospects

These were then drilled down to 3 key themes: **People, Place, Jobs**

Following this, a series of meetings and workshops attended by the various service providers with the County Council and the LSB members took place between April and November.

4. Benefits such as: improvements to service, improved dialogue about funding and service planning between third sector organisations and local authorities, in-kind support arrangements etc

Frequent dialogue between the Policy Unit, various service providers and the LSB created an improved rapport and provided some headway in service planning. Action plans were drawn up containing vital information and key statistics in order to highlight the 'Big Issues'.

5. Sustaining and or building on the benefits realised

The process has definitely recognised the way forward in today's economic climate is partnership



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working. Now that the foundation has been set, it is vital to sustain and build upon it. Budgets for all services within the County Council will again be reduced, therefore, having a plan that highlights this is a major step in the right direction.

6. How do you feel the approach met the National Principles for Public Engagement in Wales?

Although the plan was published and delivered on time, I do feel the National Principles for Public Engagement in Wales could have been adhered to more effectively. Mainly, appropriate guidance and support to all participants could have been better. Some key participants did not seem to grasp what was asked of them resulting in delayed information, incorrect data etc.

7. How would you rate your approach to the project against the National Principles for Public Engagement in Wales?

Evaluation

1 = very poor: 2 = poor: 3 = average: 4 = good: 5 = excellent

Principle	Evaluation
Engagement is effectively designed to make a difference	3
Encourage and enable everyone affected to be involved, if they so choose	3
Engagement is planned and delivered in a timely and appropriate way	3
Work with relevant partner organisations	3
The information provided will be jargon free, appropriate and understandable	4
Make it easier for people to take part	4
Enable people to take part effectively	4
Engagement is given the right resources and support to be effective	2
People are told the impact of their contribution	3
Learn and share lessons to improve the process of engagement	3

Contact details

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