



# Case study pro-forma

**Case Study Title** Leaving Care Team Participation group (Powys County Council)

**Key words** Leaving care, hard to reach stakeholders,

## 1. Brief Introduction

My case study is based around the project I carried out in August 2012. This project was based around a consultation exercise that was being carried out with young care leavers through the form of a residential trip.

## 2. Details of the issue addressed

The issues addressed were fairly basic, with this event being mainly to introduce some of our young people to the service in general. As such we wanted to garner information about general feelings about being in care, staff relationships etc.

## 3. Actions/approach taken

We organised a two night stay at the Llangrannog outdoor centre, where all participants could take part in various activities during the day time, such as horse riding, skiing, climbing, go-karting etc. The evenings were then kept clear of activities so that we could run the consultation sessions. This setting was perfect as it took our participants out of their normal home environment and away from distractions. The trip and activities were also a great inducement for participation.

## 4. Benefits such as: improvements to service, improved dialogue about funding and service planning between third sector organisations and local authorities, in-kind support arrangements etc

The main benefits of this exercise were first and foremost an increased dialogue with this "hard to reach" group of stakeholders. This was the first time this group had met together and therefore a lot of the time was "getting to know you" exercises. This proved fruitful as the participation in the consultation was increased by the improved relationships among the group.

## 5. Sustaining and or building on the benefits realised

We then asked the group to define their idea of the perfect social worker. This led to great discussion and threw up other issues that will be addressed in future consultation exercises. The group were informed that these issues would be looked at further and that we would value their input in future discussions.

The group maintained good working relationships throughout the consultation session and onwards during the residential. We hope to build on this for future exercises. At the end of the residential, a feedback session was held and the group gave very positive comments and opinions on the trip. A report was written on our return from the event, which was then sent out to all the participants for their comments and evaluation.



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## 6. How do you feel the approach met the National Principles for Public Engagement in Wales?

I feel that we have worked quite well towards the National Principles for Public Engagement as reflected below.

## 7. How would you rate your approach to the project against the National Principles for Public Engagement in Wales?

### Evaluation

1 = very poor: 2 = poor: 3 = average: 4 = good: 5 = excellent

Principle	Evaluation
Engagement is effectively designed to make a difference	5
Encourage and enable everyone affected to be involved, if they so choose	4
Engagement is planned and delivered in a timely and appropriate way	5
Work with relevant partner organisations	4
The information provided will be jargon free, appropriate and understandable	4
Make it easier for people to take part	4
Enable people to take part effectively	4
Engagement is given the right resources and support to be effective	4
People are told the impact of their contribution	4
Learn and share lessons to improve the process of engagement	3

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